



Info

PINKEXC



Introduction

The amount of cryptocurrency in the markets today currently exceeds USD 200 billion in value. While Cryptocurrency Dispenser Machine offer the simplest and most direct portal for consumers who want to instantly buy and sell Cryptocurrencies, there are less than 2,000 Cryptocurrency Dispenser Machine deployed worldwide today. In Malaysia, PINKEXC the only company who provide dispenser machine for Cryptocurrency!

Reminder

To avoid delay during transaction, please do not use LUNO wallet, exchange wallet (BINANCE, KUCOIN etc.) and web wallet.

Recommended Wallet

- PINKEXC wallet (only available for Android)
- Mycelium
- Airbitz
- Blockchain
- Edge

How To Buy

The process of buying Cryptocurrency is very simple:

1. Press 'START'
2. Scan QR code of your pre-defined Cryptocurrency address
3. Put cash into machine
4. Press "SEND"

Important! There is no paper wallet at this machine, so you need to have Cryptocurrency wallet/address before using it (either on your phone, or printed on paper).

What is Pinkexc Cryptomat?

Cryptomat is a kiosk that allows a person to exchange Cryptocurrency and fiat cash. Some offer bi-directional functionality enabling both the purchase of Cryptocurrency as well as the sale of Cryptocurrency for cash. In some cases, it providers require users to have an existing account to transact on the machine.

Cryptomat are not ATMs in the traditional sense and probably use the wording ATM as a neologism. Cryptomat are machines which are connect to the Internet, allowing inserting cash in exchange for Cryptocurrencies. They look like traditional ATMs, but Cryptomat do not connect the bank account and instead connect the user to Cryptocurrency exchange.

JOIN US!

Business opportunity to be our Franchisee. Provide us your details as below and email to

admin@pinkexc.com

Name | Phone | E-mail

Business Name | Business Type | Location

Business Hour | Premise Picture

**PLEASE PROVIDE US COMPLETE
DETAILS TO FACILITATE THE BUSINESS**

How To Sell

The process of buying Cryptocurrency as follow:

1. Press "START"
2. Insert amount to sell
3. Scan QR code from your pre-defined Cryptocurrency wallet
4. Press "CASH OUT"

Important! There is no receipt provided from this machine.

Frequently Ask Question

1. What is Cryptocurrency price on

CDM? Buy price is +10%, Sell price is -10%.

2. Why CDM price have markup?

Bitcoin price can rise or fall 30% in a single day. The markup premium helps with the loss from the price movement since our price do not change regardless of your transaction size. Handling cash is expensive for Bitcoin business.

3. What is Mbtc?

Mbtc is stand for MicroBTC which means a million of Bitcoin or 0.0021 BTC equal to 2.1 Mbtc

4. I have a transaction that taking very long time to get 1 confirmation, is this normal?

Sometimes the Bitcoin network gets very busy. It can take up to 24 hours to receive confirmations.

5. I just bought Bitcoin but it is not in my wallet.

Some wallets display transactions with >5 confirmations.

6. The machine does not scan my QR

code. Try lower the brightness of your phone.

7. I sent Crypto to the machine for cash, but no cash out.

When send Bitcoin to the machine do choose Priority Fee from Cryptocurrency wallet.

Normally CDM will dispense cash if you send the right amount of Cryptocurrency to the machine in a timely manner. (if you adjust the amount or send it late then no cash will dispense). After your transaction has 1-2 transactions it will send sms that says 'Your cash is waiting! Go to the ATM and press Redeem.' Then you can go to the machine, enter the telephone number and enter the sms then money will dispense. If you don't redeem within 24hrs then code will expire. Please note to get refund, PINKEXC need to wait until your transaction has a few confirmations and 24hrs after the code expires. This normally happens when the mempool is high e.g. above 60,000 unconfirmed transactions. A transaction with low fees can stay unconfirmed up to 80hrs. After that it will either reverse back to the sender or finally made it to the destination. There is nothing one can do to speed it up. Just wait.

8. Is there any amount limit?

Minimum buy or sell transaction must be RM 50 and maximum buy or sell transaction is RM 3,000.

9. How to contact PINKEXC?

Please contact 05-5251866. To report any error, go to <https://goo.gl/bWZ7jZ>. We will respond within 24 hours every day.